



CSC engages **Michael Management** for effective SAP training solution to support Fortune 1000 clients.

**Company: Computer Sciences Corporation**

**Industry: Information Technology**

### SITUATION

Global IT services company CSC needed to enable its SAP support personnel to deliver professional services to Fortune 1000 companies around the world for their SAP installations.

CSC was looking for an SAP training solution to teach fundamental SAP skills and transactional skills without overwhelming limited classroom facilities or straining travel budgets.

### SOLUTION

CSC enrolled its support users in MMC's SAP training platform to allow 24/7 access to interactive SAP training courses with a live SAP system experience, all provided through MMC's cloud-based learning management system to provide comprehensive training program reporting and metrics.

"MMC's training solution gives us real-time reporting to track students' progress, course completion and final grades - important information for us to gauge the success of our training program.", said Don Hotz, Director, Corporate CIO Office at CSC.

### RESULTS



Cloud-based training portal allows CSC to manage their entire training program online



Comprehensive reporting tracks training program success



Eliminated the need for classroom facilities or travel expenses



### QUOTE



“ We don't have to hassle with hosting, delivering and maintaining SAP training content because MMC manages this for us. ”

**Don Hotz**

Director, Corporate CIO Office

CSC

